

Dongle Update and Upgrade

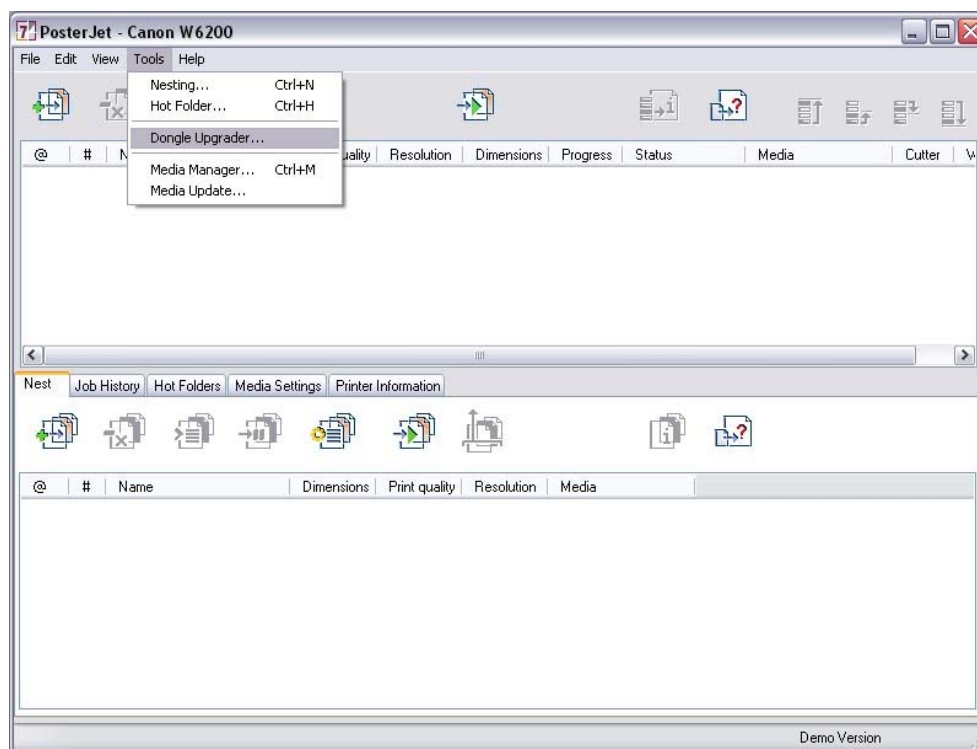
PosterJet® 7

Dongle Update and Upgrade

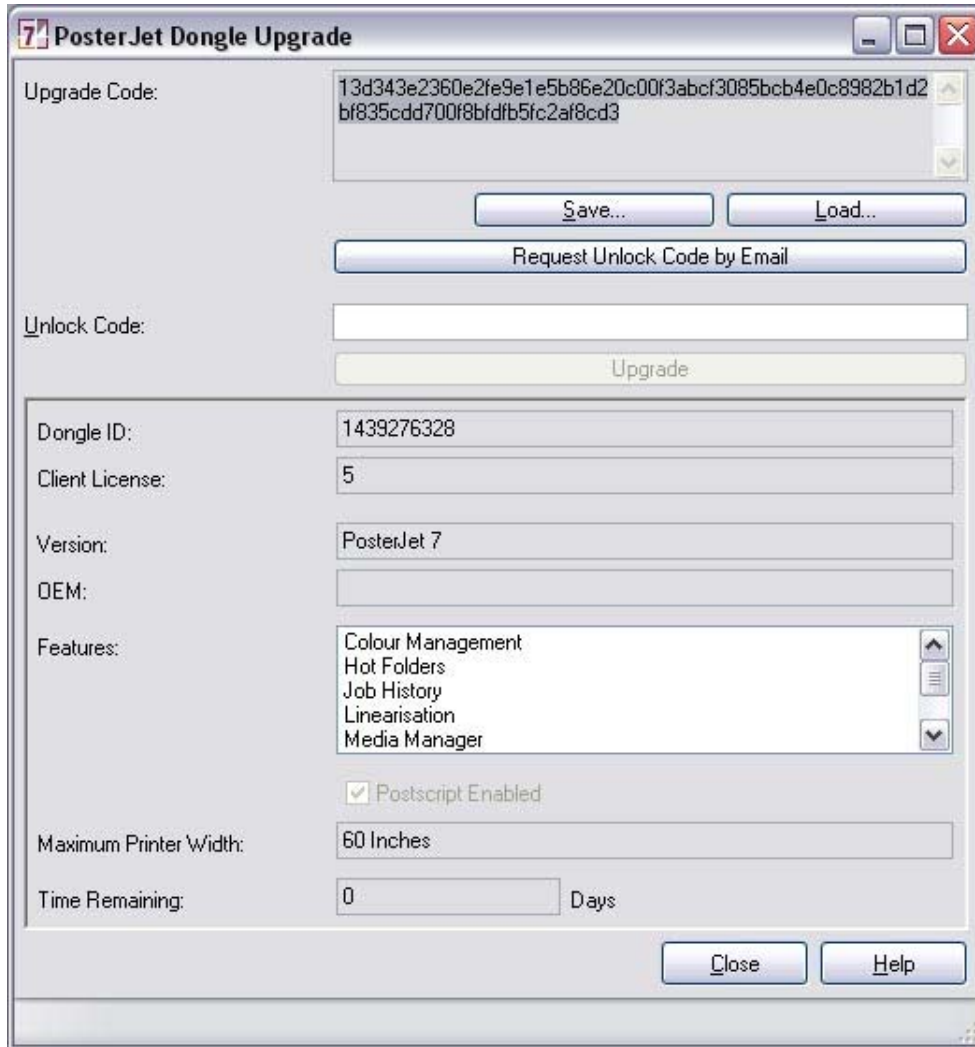
The Dongle Update (from one version to another, e.g. 6.5 to 7) and Upgrade (from one edition to another, e.g. Design Edition to Small Business Edition) in PosterJet 7 can be done remotely. In just a few cases, there will be a need for the user to send his Dongle back to the German PosterJet Headquarter in exchange for a new one - see last paragraph.

Dongle Update/ Upgrade

For the remote dongle update/ upgrade PosterJet offers a great tool located under the "Tools" menu. The application is called "Dongle Upgrader".



Once started, the following window appears:



"Upgrade Code"

This dongle specific information needs to be send to Eisfeld Datentechnik (via Email, Fax or Postal Mail).

"Unlock Code"

This is the information from Eisfeld Datentechnik to the user that will update the dongle.

Procedure:

- User sends the "Upgrade Code" to Eisfeld Datentechnik (if via email, please use "Request Unlock Code by Email" button") once he wishes to update to a newer version or to upgrade the functionality of his dongle
- In the case the user qualifies for an update/ upgrade, he receives a so called unlock code that he enters into the appropriate "Unlock Code" field.
- He then just presses the "Upgrade" button
- The dongle update/ upgrade is now completed

"Save" dongle information

Any dongle version can be saved to a file on the user's hard drive, so that it can be restored any time -

if needed - after the dongle has been updated or modified.

"Load" dongle information

This button loads previously stored dongle files. The information from such file is written to the dongle once the "Upgrade" button is pressed.

Recommendation

It is recommended that the user always performs a backup of the dongle information to a file.

Dongle Swap

In the following cases, a physical dongle exchange will be necessary:

- The dongle is recognized and working, but no upgrade code is shown
- The user wishes to upgrade to a Multi-Server License
- The dongle is damaged (testing via Aladdin diagnostic tool: www.ealaddin.com)
- User still owns an older "Rainbow" Dongle technology (version 2.x until 5.x)
- User wishes to have an USB dongle instead of a parallel or an ADB dongle