

## How to uninstall PosterJet completely

The logo for PosterJet 7, featuring the text "PosterJet" in orange and "7" in a larger, bold orange font, set against a background of vertical grey bars of varying heights.

### How to uninstall PosterJet completely

Normally the PosterJet uninstall procedure is performed by the standard Windows procedure "Add and remove programs" of the Windows control panel. If the PosterJet installation is corrupted the standard procedure may fail and you must uninstall PosterJet manually. The subsequent steps guides you through a manual uninstalling.

#### 1. Quit PosterJet

The first step to uninstalling PosterJet 7 is to turn off the Client and Server if they are running. If the Client is running just exit it. To exit the Server look for the PosterJet icon (it will have the number 7 in it) which, is located in the lower right hand corner near the clock, and right click the icon and select "Exit".

If you have installed the PosterJet server based on the Microsoft IIS enter `iisreset -stop` in the Windows command line window (Start > Run...)

#### 2. Delete PosterJet printers

The next step is to delete any printer that you may have installed using the PosterJet PPD using the add printer wizard (They may have the words "by PosterJet" after the name of the Printer).

#### 3. Uninstall PosterJet

For uninstalling PosterJet 7 please use the Windows service for uninstalling applications. You can reach it via: Start -> Control Panel -> Add or Remove Programs. After deleting all entries regarding PosterJet 7 please close this window.

#### 4. Delete PosterJet related folders

Delete the following folders manually from your hard disk:

Via the Start -> search -> All files and folders..... type in "Eisfeld" click on the box "More advanced options" select the option "Search hidden files and folders" and delete any Folder with the name "Eisfeld" as part of the name. Then empty the Recycle Bin. Note: The folders will remain in the search box, if you wish to verify your deletion select the "Start new search button" and repeat the search.

##### Alternative method to finding and deleting all PosterJet folders

Delete the folder "Eisfeld Datentechnik" which you will find in `C:\program files`.

Delete all folders called "Eisfeld Datentechnik GmbH & Co. KG" which you will find in `C:\Documents and Settings\[user]\Application Data` and `C:\Documents and Settings\[user]\Local Settings\Application Data`.

If you are using the Microsoft IIS for the communication between PosterJet Client and PosterJet Server please also delete the folder "PJ Server" which will be found in `C:\inetpub\wwwroot`.

## **5. Restart your computer**

When finished restart your computer. You now have uninstalled PosterJet completely.